

# TICKETING - GENERAL TERMS AND CONDITIONS OF SALE FOR PARIS BEACH PRO TOUR 2022

## 1. Scope

These General Terms and Conditions of Sale for the PARIS BEACH PRO TOUR 2022 ticketing service (the "General Terms and Conditions of Sale" or "GTCS") govern the sale of Tickets created by the PARIS BEACH PRO TOUR 2022 Organising Committee, hereinafter named RnK, to the Purchaser, as well as the conditions of use of these Tickets.

1.1. The GTCS shall automatically apply to the sale or the provision (per unit or in the form of a Pack), by RnK, of Tickets enabling access to the PARIS BEACH PRO TOUR 2022 for any natural person or any legal entity sending an order, either online via the Ticketing portal, or in paper format, sent by email or post to Wetix Agency – 114 rue Chaptal – 92300 Levallois-Perret.

1.2. Except as otherwise provided on these GTCS, no specific conditions shall prevail, unless there is prior written consent from RnK.

1.3. Each order or purchase of Tickets shall be deemed an agreement by the Purchaser (or Bearer) of the Ticket(s) to fully and unreservedly comply with the GTCS. To make this application, the Purchaser must check the box specified for that purpose on the Order form or the Online form. Failing this, his/her order will not be processed. The Purchaser declares that he/she/it has the full legal capacity and/or entire authority that would be necessary, as the case may be, to enter into such an agreement. Validating a Ticket, associated with gaining access to the Site by means of this Ticket, shall imply irrevocable acceptance of the Site's internal rules of procedure by the Bearer of the Ticket. The internal rules of procedure may be consulted at the Stadium's entrances, and on request via email to [billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)

## 2. Definitions

<b>Purchaser</b>	Any natural person over 16 years of age with the legal capacity to enter into an agreement relating the purchase of (a) Ticket(s) for the PARIS BEACH PRO TOUR 2022 in accordance with these general terms and conditions.
<b>Ticket(s)</b>	A physical ticket or dematerialised ticket of which the Ticket Holder is in possession and offering the latter, in accordance with the GTCS, the right to access the Site to witness a PARIS BEACH PRO TOUR 2022 sports Session indicated on the Ticket and to have a seat in the Category indicated on this same Ticket.
<b>Single ticket</b>	One of the Types of tickets offered for sale in all the Categories, specifically a Ticket for a single Session of the PARIS BEACH PRO TOUR 2022 being held in the Site.
<b>Ticket for spectators with reduced mobility</b>	One of the Types of Tickets offered up for sale, in this case a Single ticket for a single PARIS BEACH PRO TOUR 2022 Session for spectators with reduced mobility using a wheelchair or requiring an easy access seat.
<b>Order form</b>	The electronic or paper Form completed and sent online or by post, enabling an order to be placed. This Order form will only be available to the following populations: <ul style="list-style-type: none"><li>- Persons with reduced mobility</li><li>- Clubs, Leagues, Committees affiliated to the French volleyball federation</li></ul>
<b>Recording</b>	Shots and sound recordings of RnK
<b>Category</b>	Main characteristic of a given seat in a ticketing system enabling its geographical and physical identification in the Stadium.
<b>Paris Beach Pro Tour</b>	The PARIS BEACH PRO TOUR 2022 which will be held in Roland-Garros

<b>2022</b>	stadium from 29 <sup>th</sup> September to 2 <sup>nd</sup> of October 2022, of which RnK is the holder of the commercial rights under French law.
<b>Organising Committee for the PARIS BEACH PRO TOUR 2022</b>	The simplified joint-stock company with the company name “RnK” registered under Siret number 89173752000017, whose VAT number and head office is located at 15 rue des halles - 75001 Paris
<b>Ticket Holder</b>	Any person in legal possession of a Ticket notably comprising the Purchaser and the Bearer(s) (if such is the case).
<b>Online form</b>	The online order form via the Ticketing portal <a href="http://billetterie.parisbeachprotour.rnksport.com">billetterie.parisbeachprotour.rnksport.com</a> .
<b>General public</b>	All natural persons
<b>Packs</b>	One of the Ticket types offered up for sale in certain Categories and offering its Holder access to the Site for several Sessions, defined by RnK and referred to on the Ticketing platform, for the PARIS BEACH PRO TOUR 2022 taking place in the Site of Roland-Garros Stadium.
<b>Ticketing portal</b>	The <a href="http://parisbeachprotour.rnksport.com">parisbeachprotour.rnksport.com</a> internet platform made available to clients by RnK for the purposes of the sale of Tickets and on which is located the Online form and downloadable Order form.
<b>Bearer</b>	A natural person accompanying the Purchaser to the Session and to whom the Ticket(s) is/are transferred in accordance with Article 6 of these GTCS.  The attendant to the person with reduced mobility mentioned in Article 3.10 below is also considered, if such is the case, as a Bearer.
<b>Purchase Price</b>	Subject to Article 4 below, the total purchase price for the Ticket(s) allocated by RnK in line with the GTCS inclusive of all relevant taxes. The purchase price includes the processing charges.  However, it is exclusive of the costs for delivering/provision of the Ticket(s) (which cover the delivery costs, or if such is the case, the provision costs on site, in the event of withdrawal on site, the administration fees, in the terms of Article 4.2 hereinafter) which will be invoiced to the Purchaser plus the Purchase Price. Their amount will be defined according to the method of delivery/provision applicable to the Purchaser and the delivery address or withdrawal on site (if such is the case) of the Ticket(s) in question.
<b>Owner of the Stadium</b>	The owner, the operator or lessee of the Stadium to which the Ticket provides access.
<b>The Stadium's internal rules of procedure</b>	The internal rules of procedure for the PARIS BEACH PRO TOUR 2022 in Roland-Garros stadium defines all the rules to which the spectators present in the Site enclosure must adhere.  It presents the rights and obligations of the latter, which can be consulted at the Site entrance.
<b>Regulations</b>	Notably the following laws and regulations: - the Law and regulations in force in France, - the RnK statutes and regulations regarding the Sessions and the PARIS BEACH PRO TOUR 2022  the Site's internal rules of procedure.
<b>Session</b>	PARIS BEACH PRO TOUR 2022 programming period taking place in the morning, afternoon or evening and during which access to the Site is possible upon presentation of a Ticket.

<b>Seat</b>	Corresponding to the number noted on the Ticket and on the physical place in the Stadium in which the spectator must sit.
<b>Site</b>	Main official site hosting PARIS BEACH PRO TOUR 2022 where the competition will take place and comprising all the zones in which access is dependent on the presentation of a Ticket. The official Stadium for the PARIS BEACH PRO TOUR 2022 on the day of publication of the GTCS is the Roland-Garros Stadium (2 Av. Gordon Bennett, 75016 Paris).
<b>Types of Tickets</b>	Thermal tickets, in plastic or a dematerialised form, which can be printed out on paper (E-Ticket) or downloaded to a mobile (M-Ticket) placed at the disposal of Purchasers in the form of Packs, Single tickets or Tickets for spectators with reduced mobility

### 3. Rules of sale

#### 3.1. General rules

- The sales period is from 01 June 2022.
- The following Ticket Types and tariff categories (hereafter "Price Categories") will be available for sale:

		<b>Category private box</b>	<b>Category shared box</b>	<b>Category 1</b>	<b>Category 2</b>
<b>Type of Tickets</b>	Single ticket(s)	✓	✓	✓	✓
	Pack(s)	✓	✓	✓	✓
	Ticket for spectators with reduced mobility*			✓	

*\*The Tickets for spectators with reduced mobility may provide access to Seats situated in different areas of the Stadium, according to the latter's configuration, but All persons with a disability card are entitled to a free seat.*

The Purchase Prices as well as the plan indicating the site of the Seats for each Price Category will be indicated on the Ticketing portal and this will be the case prior to validation of the order. This plan is provided purely for information only.

#### 3.2. Order method

- The purchase of Single tickets or Packs of Tickets can be done in one of two ways:
  - a. For Clubs, Leagues, Committees, or persons with reduced mobility: Print out and complete a paper Order form, which can be downloaded from the Ticketing portal, from the ticketing office, by telephone on +33 (0)9 70 25 22 01 via email to the following address: [billetterie.parisbeachprotour.rnksport.com](mailto:billetterie.parisbeachprotour.rnksport.com) or by post to the address indicated below. The duly completed Order form must be returned to the following address: Wetix Agency – 114 rue Chaptal – 92300 Levallois-Perret. In the event that payment is made by cheque, the latter must be made payable to the Wetix Agency.
  - b. For all individual orders (except people with disabilities): Order via the online form directly on the ticketing portal [parisbeachprotour.rnksport.com](http://parisbeachprotour.rnksport.com). Any order via the Online Form will by default result in the issuance of Electronic Tickets (E-Tickets).
- Each Purchaser is required to point out any information required to ensure his/her order is processed.
- It is the sole responsibility of the Purchaser to ensure that:
  - The Order form or the Online form has been completed correctly and contains all the personal details and information necessary for payment;
  - The compulsory consent regarding personal data as well as the acceptance of the general terms and conditions of sale as required by RnK on the Order form or Online form are expressed correctly by ticking the corresponding box(es);

- At the time of payment under the conditions of Article 4, there must be sufficient funds available in the bank account linked to the means of payment used to cover the Purchase Price (plus delivery/provision expenses) of the Ticket(s) (including any possible bank charges);
  - The Purchaser is responsible for ensuring the validating of his/her personal data and their updating, particularly prior to the dispatch of the Ticket(s).
- For orders made via the Online form, by clicking on the “VALIDATE YOUR ORDER” button/field on the Online form, the Purchaser acknowledges having read, understood, accepted and agreed to comply with the general terms and conditions and consented to the fulfilment of the contract concluded by electronic means as well as the exchange of information with the Purchaser and RnK by email prior to the conclusion of the latter and/or within the context of its fulfilment, in accordance with Article 1127-2 of the Civil Code.
  - Furthermore, in accordance with Article L.221-28 (12°) of the French Consumer Code, the Purchaser has no right of withdrawal.

### 3.3. Single Ticket and pack purchase limit

RnK reserves the right to limit the number of tickets available for purchase for specific offers it may make to different audiences. These limits will be specified when the offers are communicated.

### 3.4. Tickets for persons with reduced mobility

Holders of a disability card testifying to a disability in excess of 80%, who also use a wheelchair, persons with a CMI card (“Carte Mobilité Inclusion” - mobility and inclusion card) or a disability card specifying the ‘need for accompaniment’ or ‘blindness’, have specific Tickets.

- a. Persons with reduced mobility will be able to reserve seats either by contacting RnK via email ([billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)), via telephone, or by filling the online Order form on the Ticketing portal. Reservations are made on an individual basis and the returned Order form must be accompanied by proof of reduced mobility.
- b. Anyone with reduced mobility has the opportunity to be accompanied at the Stadium (within the limit of one attendant per person). To do so, at the time the order is placed by the person with reduced mobility, an additional Ticket must be ordered for the attendant. The GTCS governing the attendant’s Tickets are identical to those applicable to the order placed by the person with reduced mobility.
- c. Any seat purchase for an additional attendant will be made at the rate in force and is subject to availability, directly on the ticketing portal ([billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)).

### 3.5. The allocation of Tickets adheres to the following rules:

- a. Orders placed by sending a paper Order form are processed on a ‘first come, first served’ basis and according to availability.

- b. Orders placed via the Online form are processed in real time. The Seats will be allocated at random prior to validation of the order according to the Price Category, the Ticket Type and the quantity of Tickets ordered by the Purchaser on the Ticketing portal. In the event that RnK activates the "choice of seat" mode, the Purchaser will have the possibility to choose his/her Seat on the plan placed at his/her disposal (RnK reserves the right to freely modify the plan during the Ticket marketing period).
- c. Orders sent via paper Order form will not be processed when the Purchaser's order cannot be satisfied in full.
- d. The Purchaser is informed of the result of the processing of his/her order by telephone, email or by post.

### 3.6. Failure to comply

In the event that the Purchaser fails to comply with any of the provisions of Article 3, or the rules relating to Ticket ordering set out in the same article, the Purchaser is informed that his/her order cannot be processed by the ticketing office.

## 4. Payment

4.1. The Purchase Price of the Tickets is stated in euros, inclusive of all taxes and processing charges, as specified in Article 4.2, below. The Price of the Tickets shall be payable by cheque, bank transfer or credit card, depending on the ordering method:

- a. Payment for orders via the Online form: credit card
- b. Payment for orders via the Order form: bank transfer or cheque

Bank e-cards or virtual credit cards shall not be accepted. Any payment incident will automatically cause the order to be invalidated.

For any information about the methods of payment, please send your request to the following address: [billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)

Solely cheques issued by the Purchaser, denominated in euros payable to the Wetix Agency for an amount corresponding with the Purchase Price and the delivery costs as indicated on the Order form shall be accepted. Upon acceptance of the order by the ticketing office, the latter collects the payment.

4.2. For orders placed via the Order form, delivery costs are added to the Ticket Purchase Price. These costs vary according to the method and destination of the Ticket dispatch, as described below:

- a. Up to €3 per order for dematerialised Tickets (e-Tickets and M-Tickets)

4.3. The entire ticketing structure for the Paris Beach Pro Tour is located in France, therefore additional costs and/or amounts relative to exchange rates may be added to the Purchase Price communicated by RnK according to the geographical location of the Purchaser's bank.

To find out how much these additional costs amount to, Purchasers can get in direct contact with their bank, the only entity in a position to provide them with this type of information.

The Tickets remain the property of RnK until full payment of the amount(s) due for the said Tickets is received. In the event of non-payment of orders made via the Order form, where the definitive payment is not received within 7 working days of the receipt by the Purchaser of a subsequent notification about this non-payment, RnK reserves the right to cancel its Tickets, for one or several Session(s), and, if the need arises, the automatic termination of the contract concluded with RnK, without any other formality being necessary.

4.4. Without prejudice to Article 4.4 above, solely in the case of a legal entity Purchaser acting in connection with his/her professional activity, it is specified that in the event of a default of payment, the latter will owe RnK interest for late payment at a rate equal to three (3) times the legal rate of interest in force in France, calculated on a daily basis from the due date until the outstanding amount is paid in full, together with a lump sum compensation of forty (40) euros for the cost of recovery incurred by RnK.

## **5. Taking receipt of Tickets**

The e-Tickets must be downloaded by the Purchaser via his personal account created for the purposes of his order on the Ticketing Portal and, where applicable, transferred to the Purchaser in accordance with the procedure set out in Article 6 below, as the case may be.

The e-Tickets will be made available by RnK during the month of September 2022. They must be printed by the Purchaser or the Holder, as the case may be, by his own means.

## **6. Specific conditions of use of the Tickets**

6.1. The Ticket Holder must be the person whose name appears on the Ticket. The resale / offer for resale or exchange / offer of exchange of a Ticket, even free of charge, is strictly forbidden, as is resale advertising. This ban does not apply to the two exceptions set out below:

- a. Resale via the official Ticket resale platform.
- b. The selling on from a Purchaser to a (its) Bearer(s) within the context of his/her private circle.

In the case of a purchase made for one or some Bearers belonging to the Purchaser's private circle, the transaction may take place if, and only if, the Purchaser attends the Session and resells his/her Ticket(s) in a personal capacity and at an amount no greater than the Purchase Price and provided that the Bearer agrees to the GTCS.

The Ticket Holder must provide the name of a single beneficiary per Ticket. This change can be made up to one (1) hour before the start of the Session.

It is prohibited to use any Ticket as a medium for promotional or commercial activities without the prior consent of PRnK. Consequently and particularly so in the absence of a prior signed contract or understanding with RnK with regards any promotional activity linked to the ticketing for the PARIS BEACH PRO TOUR 2022, it is prohibited:

- a. For any Purchaser, Bearer or any other third party to make any adverts or carry out any promotions in connection with RnK and the PARIS BEACH PRO TOUR 2022 or any PARIS BEACH PRO TOUR 2022 Session.
- b. For any Purchaser or Bearer of a Ticket to display any commercial messages on any medium brought into the Stadium and notably on their clothing.
- c. For one of the spectators to carry out promotional activity of a brand of any kind, whether or not it is in connection with the Ticket(s) in the Site enclosure.
- d. To use the Tickets within the context of any promotion, advertising, fundraising, sale by auction or tombola, whether or not it is for commercial purposes.
- e. To use the Tickets as a prize (or part of a prize) within the context of any contest, competition, game of chance (promotional), raffle or draw.
- f. To combine and sell Tickets within the context of a package of goods or services.
- g. To combine and sell Tickets within the context of a travel or accommodation/hotel package (for example a combined flight-hotel-Ticket package).

6.2. Any behaviour by a Ticket Holder that would infringe Article 6 of the GTCS, would lead to the

cancellation of his/her Tickets, for one or several Session(s), and, if the need arises, the automatic termination of the contract concluded with RnK, without any other formality being necessary.

Anyone coming forward with such Tickets, as described in Articles 6.2 and 6.3, opens himself/herself to the following measures:

- refused entry to the Stadium (or expelled if need be)
- non-refunding of his/her Ticket(s)
- prosecution by RnK in accordance with the applicable legislation.

The above stipulations are without prejudice to any other action that RnK might undertake by way of reparation for the damage suffered.

### 6.3. Physical Tickets

6.3.1. The conditions of use for the physical Tickets are as follows:

- a. Each physical Ticket is only valid for the date indicated on the front of the paper; the Ticket is not refundable, recovered or exchanged even in the event of loss or theft.
- b. Each Ticket is issued in the nominative, which means that it is issued in the name of the Purchaser and, if necessary, the name of the Bearer.
- c. To enter the Stadium, the Purchaser or Ticket Bearer must scan the print-out of the ticket at one of the entrances to the Stadium and show proof of identity in his/her name.
- d. Any Ticket that is scratched, damaged, had parts erased or changed will be refused.
- e. If the Bearer of a Ticket leaves the Site during a Session, he/she will not be re-admitted.

6.3.2. In the event of the loss or theft of a physical Ticket, the Purchaser must:

- a. Report the loss or theft to a police station. This declaration must, without fail, contain the accurate definition of the Ticket in question (name, date, Sports Session in question, gate, row, seat).
- b. Fill out the document intended for this purpose, available on request from the Ticketing office.
- c. Send to RnK the documents listed above, duly filled out, by email to the address:  
[billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)

The matter will be examined by RnK, which will rule on whether a duplicate should be issued, where possible, though no duplicate can be issued on the actual day of the request. As appropriate, the Purchaser will be informed in good time that a duplicate has been issued, which must be collected on the day of validity of the Ticket with immediate entry at one of the ticket kiosks when the Stadium opens. A duplicate is an identical reprint of the physical Ticket reported lost or stolen; therefore it shows the same numbered seat as the original physical Ticket but bears the wording "Duplicate" and a new barcode. Once a duplicate is issued the original physical Ticket is cancelled. Solely the person to whom the duplicate is issued shall be entitled to access the Stadium and attend the Session.

### 6.4. Dematerialised Tickets

6.4.1. Conditions of use of the e-Tickets are as follows:

- a. The e-Ticket is only valid for the Session shown on the front of it. It cannot be exchanged or refunded;
- b. The e-Ticket must be printed out in portrait orientation on a clean blank sheet of A4 paper (front and back), without any change to the printing size, on an ink-jet or laser printer. No other medium (electronic, PC screen, laptop screen, mobile phone screen, etc.) is valid. Any e-Ticket that is partially printed, stained, damaged or illegible may not be deemed valid. If the printing quality is poor, it is recommended that the e-Ticket is reprinted on another printer. To reprint the e-Ticket,

refer to the "My account" section on the Website. RnK accepts no responsibility for any anomalies that occur while printing the e-Ticket;

- c. The e-Ticket is solely transferable by the Purchaser to one other natural person (exclusively) up to 1hr before the start of the meeting shown on the e-Ticket. To transfer the e-Ticket, the Purchaser must connect to the Ticketing portal and enter his/her login and password to access his/her account ("My e-Tickets" tab). She/he must then click on "Modify the beneficiary" then modify the related fields by filling out the information regarding the new Ticket Bearer (title, forename(s) and surname(s), date of birth, email and telephone number).

The Purchaser must transfer the e-Ticket to the final Bearer. This operation can be carried out directly by the Purchaser from his/her account. Indeed, following the substitution of the name of the initial Purchaser or Bearer for that of the new Bearer, no e-Ticket will be sent. The name of the Bearer will appear on the e-Ticket. Once these operations are complete, solely the new Bearer of the e-Ticket will be able to access the Stadium, in possession of the printed e-Ticket and his/her proof of identity.

#### 6.4.2. Verification of the e-Ticket :

- a. Once inside the Site the Bearer of the e-Ticket or M-Ticket must keep hold of it at all times, the e-Ticket having to be presented during any inspection in the Site;
- b. You cannot re-enter if you leave the Site during a Session.

### 7. Access to the Site of Roland-Garros Stadium

7.1 Access to the site will be permitted at the times shown on the Ticket and published on the Ticketing portal for the PARIS BEACH PRO TOUR 2022. However, RnK cannot guarantee access to the Ticket Holder fifteen minutes before the end of the Session shown on the Ticket.

7.2 Access to the Stadium will be:

- a. Dependent on adhering to the Regulations and in particular the internal rules of procedure for the Stadium.
- b. Authorised provided that each person presents a valid Ticket (whatever his/her age) and, on request, any official proof of identity (passport or national identity card).
- c. You cannot re-enter if you leave the Site during a Session.

### 8. Behaviour in the Stadium

8.1 For security reasons, persons attending a Session shall, at the request of accredited security staff:

- a. Present their valid Ticket in the Ticket Holder's name, as well as proof of identity in order to be able to check his/her identity;
- b. Submit to the requested inspections, pat-downs and checks. Accredited security staff are authorised to carry out a search of the Ticket Holder's clothing and/or objects with the latter's authorisation (in the event of a categorical refusal by the latter, his/her access to the Site will be refused);

8.2 It is strictly forbidden in the Stadium to express, distribute or display objects, to spread messages that may infringe the rights of others, whether they are, without limitation, racists, homophobes, vindictive persons, xenophobes, sexists, religious types, politicians or other.

8.3 A non-exhaustive list of the objects banned in the Stadium appears on the back of the Tickets for information only. However, the Ticket Holder shall comply with all the provisions set out in the Stadium's interior rules of procedure, which list the objects and behaviours not permitted in the enclosure.



8.4 Unless authorised by RnK, it is strictly prohibited in the Site :

- a. To access zones closed to the public or reserved for accredited persons. More generally, the Ticket Holder must remain in the zone (Category) corresponding with his/her access Ticket.
- b. To enter or attempt to enter the ground or a zone adjacent to the latter.

8.5 RnK is the official organiser of the PARIS BEACH PRO TOUR 2022. In this capacity, in accordance with the provision of Article L. 333-1 of the Sports Code, it holds all the operating rights associated with it and, in particular, all the intangible items produced during or arising from the running of events.

As a consequence of the foregoing, it shall be formally prohibited for any Ticket Holder attending one of the Sessions or present in the Site enclosure, to gather, store, distribute, communicate, publish, deliver and/or make available to any person or institution whatsoever, by any process whatsoever, and from any location in the Stadium whatsoever, whether at no charge or for a fee, any data, statistic, information or fact pertaining to the progression of any event that is under way (particularly but not restrictively, relating to the live results, notice given to an athlete by an umpire, a judging error, injury, etc.) of which he/she may become aware. If the prohibition set forth in this article is breached, the offender opens himself/herself to one or more penalties specified in Article 8.6 below, RnK reserving the opportunity to bring any suit or action against him/her.

Moreover, it is expressly forbidden for any Ticket Holder to place or organise sports betting within the Site, in connection with the Sports Session.

8.6 Any breach of one of the stipulations of stipulations listed in Article 8 will lead to the Ticket Holder being immediately excluded from the Stadium, the cancellation of his/her Tickets and, if applicable, the automatic termination of the contract concluded with RnK.

## **9 Visual and sound recordings**

9.1 Any Ticket Holder attending a PARIS BEACH PRO TOUR 2022 Session expressly authorises RnK or any other natural person or legal entity it appoints, to record his/her image and voice, in all forms such as photographs, audio or video recordings for example.

9.2 The Ticket Holder who has been the subject of a Recording transfers to RnK free of charge, for the whole world and for a period of ten (10) years from date of the Recording, the right to use the said Recording for RnK's internal and external communication needs, in full or in part, incorporated in or associated with any works or elements, according to all today's known or unknown methods of broadcast (such as via the Internet in particular), on all media (book, brochure, DVD, etc.) by all processes and in all formats (paper, digital, etc.), for commercial purposes or otherwise. In this way, RnK will be able to reproduce the Recordings, communicate them to third parties, and adapt them.

9.3 The Ticket Holder attending a Session may not under any circumstances record, use or broadcast a recording of all or part of the event or a description of the Site for purposes others than private. "Private purposes" means the recording, use or broadcasting within a restricted circle of people (friends or family). In this regard, any direct broadcast, notably via the social networks, by a person not appointed by RnK, is strictly forbidden and may lead to its author's exclusion from the Stadium.

## **10 Non-authorised spectators**

10.1 No Ticket Holder is permitted to attend a Session if she/he is an "excluded person" and if the transfer of the Ticket(s) to the Bearer(s) (if applicable) is not in accordance with the conditions stipulated in Article 6.6 of these general terms and conditions.

10.2 For the purposes hereof, the term "excluded person" means:

- a. any person banned by a national or international Volleyball federation from membership of the fan club for a national team or banned from any equivalent fan club by a national or international Volleyball federation.

- b. any person banned by RnK or any national or international Volleyball federation or affiliated entity from travelling to or attending a session.
- c. any person banned from the Site following a corrective penalty applicable in France.
- d. any person banned by the Owner of the Site from attending events organised in the Site.
- e. any person who has not adhered to or who does not adhere to all or part of these general terms and conditions.

10.3 If a Ticket Holder is an excluded person pursuant to Article 10.2 above, this will lead to the cancellation of his/her Tickets, for one or several Session(s), and, if the need arises, the automatic termination of the contract concluded with RnK, without any other formality being necessary.

## **11 Personal data**

11.1 The personal data required in the Online form or Order form will be processed by RnK for the purposes of processing the Ticket order and for the organisation of Sessions (notably for security reasons). This information is recorded and kept on a specific file managed by RnK for this purpose. RnK is the entity responsible for processing this data.

11.2 The personal data processed by RnK within this context shall be solely accessible by the staff authorised by RnK and will be able to be shared, where necessary, with authorised third parties and in particular with: service providers or external consultants (for example for the management of the ticketing and the Ticketing portal), the partners of RnK, including the Wetix Agency for the purposes of commercial canvassing (subject to the prior consent of the Purchaser) and the proper authorities at their request (for example for security-related matters) or if required by the law or regulations.

11.3 In accordance with the provisions of Articles 38, 39 and 40 of the "Informatique et Libertés" law of 6 January 1978 (as modified), the Purchaser as well as the Ticket Bearer have a right to access, modify, rectify and, if the need arises, delete their personal data as well as a right to oppose their processing, provided there is a legitimate reason.

11.4 If the Purchaser has agreed for his/her personal data to be processed by RnK or transferred to its partners for the purposes of commercial canvassing, by ticking the appropriate box on the Online form or Order form, he/she will later be able to oppose it at any point.

11.5 To exercise the rights referred to in Articles 11.3 and 11.4 or for further information about the processing of his/her personal data by RnK, the Purchaser or Bearer will be able to contact RnK at the following address: [billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)

11.6 The personal data provided in the Online form or Order form is retained and processed through the Ticketing portal in line with the Ticketing portal's confidentiality policies.

11.7 The buyer agrees that his/her personal data may be processed for other events organised by RnK, the organising company of the PARIS BEACH PRO TOUR 2022.

## **12 Cancellation and Force Majeure**

12.1 RnK can't be held responsible in the event of the definitive cancellation, temporary or definitive stoppage or the postponement of one or several Session(s) or in the event of a change of venue for any event resulting from an act attributable to the Purchaser and/or one of the Bearers, the act of a third party or a case of absolute necessity, in particular when the cancellation, stoppage or postponement of one or several Session(s) is made necessary for security reasons or driven by a decision by any proper authority. In this way, in these events, no damages and interests or compensation can be claimed from RnK.

12.2 In the event that a Session is postponed, the initial Ticket remains valid to attend the Session on the new date set by RnK

## **13. Refunds**

The refunding of Tickets by RnK will only be made on request sent to Wetix Agency, 114 rue Chaptal, 92300 Levallois-Perret and solely for the benefit of the Purchaser (and not the possible Bearer(s)). It is down to the Purchaser to reimburse his/her Bearers himself/herself. The refund will only be made provided that the Purchaser or one of his/her Bearers, if applicable, is not the cause of the cancellation, stoppage or postponement of the Session in question. In case of cancellation, administration fees may apply.

No refunds will be made if at least 50% of the matches in a ticketing session have started.

## 14. Various

14.1 Prior to the first Session, RnK reserves the right to modify, if necessary, these general terms and conditions of sale so as to guarantee the smooth running of the Sessions. RnK will inform each Purchaser of the said modifications by email sent to the address indicated by the Purchaser on the Online form or Order form and, if applicable, each Purchaser will be able to agree to these modifications, withdraw his/her order or terminate the contract concluded with RnK. The methods and consequences of such a termination will be detailed in the email.

If some of the stipulations of these GTCS are deemed to be non-binding, illegal or unenforceable by any jurisdiction, regulatory body or proper authority, all the other stipulations of the general terms and conditions of sale will remain in force.

### 14.2 Authentic text

- a. The GTCS were first drafted in French. The GTCS will be available on the Ticketing portal for the PARIS BEACH PRO TOUR 2022 or at the address: [billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)  
In the event of any doubt regarding the interpretation, the French version of these GTCS shall be deemed authentic.

### 14.3 General

The Purchaser is responsible for the Bearer(s) adhering to all the GTCS.

The GTCS are governed and interpreted in line with French law. In the event of any dispute relating to the General Terms and Conditions of Sale (for example in the event of any dispute relating to the order, purchase or use of the Tickets) the Purchaser or Bearer will have the opportunity to have recourse to a conventional mediation procedure or any other alternative method of dispute settlement. In the absence of an amicable settlement, solely French courts will have jurisdiction.

### 14.4 Contact

Any information requests relating to the Ticketing sales process should be addressed to the customer service department, which can be contacted:

- a. by telephone: +33(0)9 70 25 22 01 from Monday to Friday from 10:00 to 18:00 hours.
- b. by email to the following address: [billetterie.parisbeachprotour@rnksport.com](mailto:billetterie.parisbeachprotour@rnksport.com)